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## **Schenectady Initiates 911ai.com**

### ***Life saving 911 additional information becomes available to emergency responders***

**SCHENECTADY, NY** – Today Acting Mayor Gary McCarthy announced the initiation of 911ai. 911ai.com provides personal “additional information” to dispatchers and first-responders during a 911 emergency. Schenectady residents are now able to preregister information such as medical conditions, room locations, medication lists and emergency contacts by simply opening an online 911 account. That information is then available to first responders during an emergency.

“The speed of response can make the difference between life and death in a medical emergency and saving or losing a home or business in the event of a fire,” said Mayor McCarthy. “Information provided by 911ai can provide the precious seconds that make that difference.

“The more complete the information, the better,” said Roger Barrowman, M.D., Chairman, Department of Emergency Services for Ellis Medicine. “Accurate and up-to-date information – especially about medications, allergies and other health problems – passed along by first responders can help us diagnose and treat the patient faster while supporting the safest, highest quality of care. This system can be particularly helpful when the patient is unable to communicate,” he continued

Many times schools or business have multiple buildings or floors. 911ai technology enables schools and businesses to identify the location of each phone in their system thereby enabling emergency responders to go directly to then location the emergency call was placed.

“We are very pleased that the city of Schenectady is embracing advanced medical information technologies such as 911ai,” said Mohawk Ambulance's James McPartlon. “911ai could be a life-saving tool during an emergency situation, providing up-to-date and accurate information about a patient's medical history and medications. Having more information in the ambulance that we can relay to the hospital will only further enhance the care the patient receives.”

Registration is required for information to be available to emergency responders and can be completed at available at [www.911ai.com](http://www.911ai.com).

911ai.com services are available for all Wireless (Cell phone) calls that are answered in Schenectady County, Non-Wireless (Wire line and VoIP) calls that are answered by the City of Schenectady, the Glenville Police Department, or the Niskayuna Police Department. Registration is free for all residents and small businesses.